

Job Description



Plumber I – Journey Man

40 Hours | POS #100010248

Direct Report	Facilities Superintendent	Grade	Gr- M \$27.60hr - \$38.50hr
Department	DFFM	FLSA	Non-Exempt
Division	DFFM	Bargaining Unit	Union
Date	July 2026	Location	294 Liberty Street

Homeland Security Emergency Status: Essential

Safety Classification: Safety-Sensitive Position

Summary

This position installs, repairs, replaces, and maintains water, wastewater and gas-related plumbing systems and devices in city owned buildings and facilities according to code requirements.

Supervisory Responsibilities

Supervision Scope: Supervisors are responsible for signing performance reviews.

Supervision Received: This position receives general direction and supervision from the Facilities Superintendent.

Supervision Given: This position has no formal supervisory responsibilities.

Essential Function

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

1. Install, repair, replace and maintain water, wastewater and gas-related plumbing systems and devices in city-owned buildings and facilities according to code requirements.
2. Repair, replace or maintain steam lines on heating systems in various city owned buildings.
3. Obtain quotes for large repairs to equipment.
4. Analyze work orders submitted for plumbing repairs; prepare order lists and place order for supplies.
5. Coordinate maintenance program for various drain cleanings of sinks, drain lines and sewer lines inside city owned buildings and facilities.
6. Assist with snow and ice removal operations.
7. Coordinate delivery and storage of plumbing supplies and materials.
8. Assist with general labor duties on each job site as required.
9. Provide effective and efficient customer service and promotes and maintains responsive community and working relations.
10. Performs related duties as assigned.

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position. The job description does not constitute an employment agreement between the City of New Bedford and the employee and is subject to change by the City as the needs of the City and requirements of the job change.

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Competencies

Responsibility	Independent Judgement	Thoroughness & Attention to Detail
Communication Proficiency	Customer Service	Organizational Skills
Planning	Teamwork	Adaptability

Special Requirements

- Subject to Mandatory CORI (Criminal Offender Record Investigation)
- Possession of a valid Massachusetts driver's license and good driving record. Operates a motor vehicle on a regular basis.

Education and Experience

- Graduation from high school or GED equivalent.
- Two to four years of experience in plumbing and operation of plumbing equipment and machinery.
- Any equivalent combination of education and experience.

Required Skills and Abilities

- Installing, repairing, replacing, and maintaining water, gas, and sewer plumbing lines.
- Plumbing standards for water, sewer, and gas lines.
- Blueprints or other technical specifications for installing, repairing, or removing plumbing lines.
- City requirements for permitting plumbing work to be performed within City buildings and facilities.
- Occupational hazards and the proper safety methods and procedures used to avoid or minimize risks.
- Work independently with minimal supervision.
- Understand and follow oral and written instructions.
- Determine plumbing issues that need to be immediately addressed and order parts to complete tasks.
- Adhere to plumbing codes and standards for installation, repair, removal, or maintenance of steam heating systems.
- Communicate effectively, both orally and in writing.
- Establish and maintain effective working relationships with supervisors, coworkers, and the public.
- Installing, repairing, replacing, and maintaining plumbing lines and fixtures with buildings and facilities owned by the City.
- Repairing and maintaining a hot water boiler system.

Tools and Equipment Used

Basic wrenches, pipe & tube cutters, flaring & swaging tools, crimps, water meter keys, pipe & tube benders, etc.

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Work Environment

Work is performed in an office setting. Workload and stress levels vary dramatically. The **Plumber I** makes constant contact with other staff, members of the public and City departments. This requires excellent customer service skills. The **Plumber I** is expected to operate in an environment where errors can be costly with regard to efficiency of the operation.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment and exposures described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Work is performed mostly indoors; hand-eye coordination is necessary to operate tools, vehicles and various types of construction tools and equipment. Specific abilities required by this job include close vision, prolonged visual concentration, and the ability to adjust focus. While performing the duties of this job, the employee is frequently required to sit, stand, walk, talk, and hear; use hands and fingers to handle, feel, or operate objects, tools, or controls and reach with hands and arms. The employee is frequently required to climb, balance, stoop, kneel, crouch, or crawl.

The employee is occasionally exposed to adverse weather and other unpleasant conditions, such as heat, cold, wetness and humidity; dim or bright lights, dust, odors, noise, vibrations, toxic agents, smoke, electrical currents, heavy machinery, fumes, airborne particles, various risks, toxins, and hazardous waste associated with plumbing lines and fixtures for gas, water, and sewer. The employee must exercise caution when operating vehicles or handling chemicals.

The employee must frequently lift and/or move up to 50 pounds and occasionally in excess of 50 pounds.

Work Hours

This is a full-time non-exempt position with a typical 40 hours per week with possible availability for after normal hours of operation during emergencies and other departmental critical needs.

Other Duties

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice as needed by the City of New Bedford within the scope of departmental needs. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment of the position.