

Job Description

Utility Worker II

40 Hours | POS #100000509

Direct Report	Arborist	Grade	Gr-D \$20.47hr – \$28.59hr
Department	Public Infrastructure	FLSA	Non-Exempt
Division	Water	Bargaining Unit	Union
Date	July 2026	Location	1105 Shawmut Avenue

Homeland Security Emergency Status: Essential

Safety Classification: Safety-Sensitive Position

Summary

This position maintains and repairs various lands and buildings within the protected watershed property owned by the City.

Supervisory Responsibilities

Supervision Scope: Supervisors are responsible for signing performance reviews

Supervision Received: This position receives general direction and supervision from the Arborist.

Supervision Given: This position may have supervisory responsibilities over lower grade employees as assigned.

Essential Function

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

1. Maintains and repairs the watershed area owned by the City.
2. Operates all types of power tools, hand tools and vehicles used in the maintenance and repair of the watershed area.
3. Opens and clears debris on roads, fire lanes and streams within the watershed area.
4. Maintains grounds around the watershed areas and lift stations.
5. Maintains equipment being used by checking and changing all fluids and batteries when necessary.
6. Maintains equipment used for watershed areas.
7. Checks batteries and tires, changes filter and assists with mechanical repairs.
8. Removes trees and debris from watershed area, and mows areas within the watershed.
9. Maintains buildings within the watershed.
10. Keeps equipment clean at all times.
11. Assists in snow and ice removal operations.
12. Assists with general labor duties on each job site as required.
13. Provides effective and efficient customer service and promotes and maintains responsive community and working relations.
14. Performs other greenspace and forestry duties as deemed necessary by the department.
15. Performs related duties as assigned.

This position is deemed essential personnel and must report to work during emergency situations.

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or

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a logical assignment to the position. The job description does not constitute an employment agreement between the City of New Bedford and the employee and is subject to change by the City as the needs of the City and requirements of the job change.

Competencies

Technical	Independent Judgement	Thoroughness & Attention to Detail
Communication Proficiency	Customer Service	Organizational Skills
Multitasking	Mechanical	

Special Requirements

- Subject to Mandatory CORI (Criminal Offender Record Investigation)
- Possession of a valid Massachusetts driver's license and good driving record. Operates a motor vehicle on a regular basis.
- Possession of a valid Massachusetts Class 1B and 1C Hoisting License or the ability to obtain these licenses within six months of hire.

Education and Experience

- Graduation from high school or GED equivalent.
- One to three years of experience in watershed maintenance and operation.
- Any equivalent combination of education.

Required Skills and Abilities

- Materials, methods, practices, techniques, and equipment used in maintaining a watershed area.
- Operation of equipment used in watershed maintenance.
- Occupational hazards, and the proper safety methods and procedures used to avoid or minimize risks.
- Recognize vandalism and make necessary repairs to gates, poles, fences, or other property within the watershed area.
- Understand and carry out instructions
- Work independently and multi-task.
- Maintain proper water flow of dams and streams within the watershed area.
- Perform light and heavy physical tasks under varying weather conditions, and to work in confined spaces.
- Establish and maintain effective working relationships with supervisors, coworkers, and the general public.
- Removing trees and debris from roads, fire lanes and streams within the watershed area.
- Water dam maintenance and maintaining water flow within the watershed area.

Tools and Equipment Used

Various greenspace and forestry equipment.

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Work Environment

The **Water Works Utility Person** makes constant contact with other staff, members of the public and City departments. This requires excellent customer service skills. The **Water Works Utility Person** is expected to operate in an environment where errors can be costly with regard to efficiency of the operation. The Diesel Engine Repair works in different adverse locations and at times outside during inclement weather.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment and exposures described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Work is performed both indoors and outdoors; hand-eye coordination is necessary to operate tools, vehicles and various types of construction tools and equipment. Specific abilities required by this job include close vision, prolonged visual concentration, and the ability to adjust focus.

While performing the duties of this job, the employee is frequently required to be in a stationary position, move, and communicate; operate, or control and reach with hands and arms. The employee is frequently required to ascend/descend, position oneself to. The employee is frequently exposed to adverse weather and other unpleasant conditions, such as heat, cold, wetness and humidity; dim or bright lights, dust, odors, noise, vibrations, toxic agents, smoke, electrical currents, heavy machinery, fumes, airborne particles, various risks, toxins, and hazardous waste associated with wastewater.

The operation of equipment or handling of chemicals requires the exercise of caution. The employee is frequently exposed to adverse weather and other unpleasant conditions, such as heat, cold, wetness and humidity; dim or bright lights, dust, odors, noise, vibrations, smoke, fumes, airborne particles, various risks, toxins, and hazardous waste associated with watershed maintenance and repair.

The employee must use caution when operating equipment or handling chemicals. The employee must occasionally lift and/or move up to 50 pounds and occasionally over 50 pounds.

Work Hours

This is a full-time non-exempt position with a typical 40 hours per week with possible availability for after normal hours of operation during emergencies and other departmental critical needs.

Other Duties

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice as needed by the City of New Bedford within the scope of departmental needs. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment of the position.