



City of New Bedford
Office of the Mayor
Contact: Jonathan Carvalho
(508) 979-1410
jcarvalho@newbedford-ma.gov

Date: February 15, 2018
For Immediate Release

City of New Bedford
Jonathan F. Mitchell, Mayor

P R E S S R E L E A S E

City residents asked to complete survey regarding their Cable TV service

New Bedford, Massachusetts— City residents are asked to complete a brief survey regarding their cable television service as part of New Bedford Cable Access TV's contract renewal.

The survey asks residents for their thoughts on Comcast cable service, including customer and technical supporting, pricing, and signal quality, as well as information on government and educational access TV.

The survey will run through April 1, 2018, and is being conducted by the Center for Marketing Research at the University of Massachusetts Dartmouth.

It is available online at www.tinyurl.com/2018ComcastSurvey, and will also be mailed out with water bills this week. Hard copies are also available at New Bedford's public libraries, the Mayor's Office at City Hall, or the Cable Access office at 918 South Rodney French Boulevard.

To request a hard copy or to complete the survey by phone, residents may call 508-910-6963.

###