Department of Public Infrastructure

Jamie Ponte
Commissioner

Water
Wastewater
Highways
Engineering
Cemeteries
Park Maintenance
Forestry
Energy

CITY OF NEW BEDFORD
Jonathan F. Mitchell, Mayor

Memorandum

TO: *All Water and Sewer Account Holders*

FROM: *Jamie Ponte, Commissioner DPI*

DATE: *February 22, 2021*

SUBJECT: *Utility Invoice Non- payment penalties*

On March 2020 all penalties incurred for non-payment of utility bills were suspended due to Covid-19 and its economic impact on the City of New Bedford and its residents.

Beginning April 1, 2021 all penalties associated with non-payment of these monthly utility bills will be reinstated. While there is no intention at this time to make said penalties retroactive starting on April 19, 2021 all balances past due and all future invoices that are not paid will be subject to penalties accordingly.

It is strongly suggested that all utility customers with past due accounts bring them current before April 19, 2021 or reach out to the New Bedford Department of Public Infrastructures billing department to discuss the possibility of structuring a payment plan in order to avoid incurring any penalties.

Thank you,

Jamie Ponte,

Commissioner of DPI

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